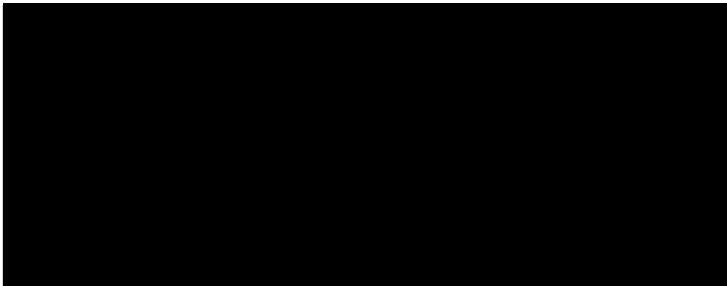


18 December 2018



Re Official Information Request for criteria for medical and surgical services

I refer to your Official Information Act request received on 21 October 2018 for information about the criteria for specified services:

ADHB Neurology

ADHB Neurosurgery

ADHB Emergency Department

ADHB Orthopaedics

ADHB General Surgery

I am requesting official Information Act the criteria for the above Services.

Your original request referenced various conditions relating to "Spinal, Brain Injury and spinal cord Injury not been seen and refused care" and various other issues prompted a referral to our Consumer Liaison Unit, Clinical Quality and Safety Service on 23 October 2018.

Our subsequent interpretation linked back to your specific request for criteria about specific services in which you had an interest.

The information you requested is accessible through the Auckland DHB public website at <http://www.adhb.health.nz/our-services/a-z-services/>

The specific service links outlining the services subject to your request are as follows:

<http://www.adhb.health.nz/search/SearchForm?Search=Neurology>

<http://www.adhb.health.nz/search/SearchForm?Search=Neurosurgery>

<http://www.adhb.health.nz/search/SearchForm?Search=Emergency+department>

<http://www.adhb.health.nz/search/SearchForm?Search=orthopaedics>

<http://www.adhb.health.nz/search/SearchForm?Search=General+Surgery>

Subsequent to your original request of 21 October 2018 you extended your request on 24 November 2018 to include "Neurology and Spine as well as regarding My Head and Neck Injury." I have included the link for spine as per below but the specific criteria for "My Head and Neck Injury" is not listed.

<http://www.adhb.health.nz/search/SearchForm?Search=Spine>

We apologise for the delay in responding to your request and note that our intention initially was to respond to concerns about your condition and to take into consideration your additional request for information received on 24 November 2018 with a response deadline of 21 December 2018.

I trust this information answers your questions.

You are entitled under the Official Information Act section 28(3) to seek a review of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive