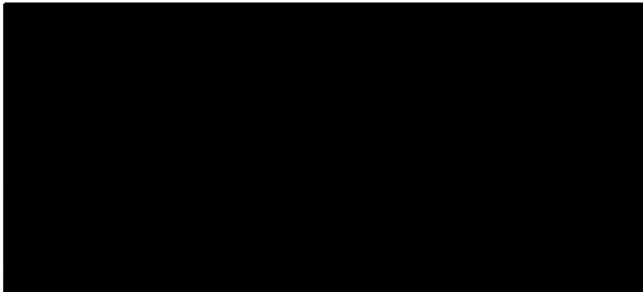


14 July 2021



Re: Official Information Act request – Cancelled surgeries

I refer to your Official Information Act request dated 16 June 2021 requesting the following information:

- 1. Can you please let us know how many surgeries have been cancelled at your DHB in the past month?**

In May 2021, 222 planned care surgeries were cancelled. Late cancellations were counted, which are those that were cancelled after 2pm the day prior to the booked treatment date. We have included deferred surgeries which are those that we intend to rebook at another time.

Of those, how many were for cancer?

18

- 2. What were the reasons for these cancellations?**

Cancel Reasons	Total
Ward Bed Unavailable	31
Equipment Issue	5
Patient Factor	70
Staffing	40
Unexpected Theatre Use	76
Total	222

Patients who did not attend or patients who called to cancel themselves were excluded.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive of Te Toka Tumai (Auckland District Health Board)