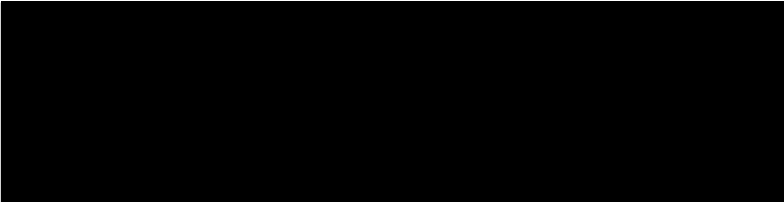


30 October 2018



Re **Official Information Request for data on hospital surgery cancellation rates**

I refer to your Official Information Act request to the Ministry of Health on 13 September 2018 subsequently transferred to the Auckland DHB on 28 September 2018 seeking the following information:

Does the Ministry of Health or another agency controlled by the Ministry, collect data on public hospital surgery cancellation rates in the year ended 30 June 2018. If so, what does that data reveal about cancellation rates by DHB.

The information we have released to you is enclosed below.

Auckland DHB cancellation rates are reported through the Hospital Advisory Committee's performance management schedule. The total number of cancellations for the year to 30 June 2018 was 1718 from a total for all surgical cases of 48,827 for that period.

Total cancelled cases for year ending 30 June 2018

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Total
Patient DNA - app confirmed	106	101	92	112	411
Cancelled by patient	97	94	90	111	392
Substitution by acute cases	108	90	81	83	362
Patient unfit-cancelled by surgeon	93	80	81	94	348
Other	83	73	71	100	327
Percentage cancellations to total cases	10.7%	9.8%	10.4%	9.7%	10.1%

I trust this information answers your questions.

You are entitled under the Official Information Act to seek a review of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive